

When "Next Day" is TOO LATE!

Est. 1982

Office 408-980-9400 Fax 408-899-5154 Email: orders.faultline@gmail.com Web www.Faultline-Express.com

**Faultline Express** is a Silicon Valley based Courier serving the greater Bay Area. Our services are available 24/7-365. We offer Same-Day delivery for items from 1 ounce to 5000 pounds.

## **Services:**

- <u>Will-Call Service</u>: Pickup will-call parts from venders. Return to office/department as specified. Reference numbers recorded. Correct parts varified.
- **Document Service**: Pickup documents from office/home. Deliver to person/office specified. Doc numbers recorded. Proof of Delivery provided.
- **Food / Perishable Delivery**: Deliver items directly to person specified by the time requested. Reference numbers recorded and varified.
- **Court Filings:** Pickup documents and deliver to court/department specified. Return receipts as needed. Fees paid and charged back to customer.

Wafer process Delivery: Pickup and deliver wafer based items to/from vender or end user.

Hazardous Material Delivery: Pickup chemicals and deliver to area specified. (Up to 5000 lbs)

**Personal Items:** Pickup/Deliver from client's home or office. Deliver to person/area specified. Proof of Delivery recorded.

## **Service Levels**

- Direct..... Pickup within 30 minutes, deliver immediatly. No Cutoff Time
- **2Hr**.....Pickup and Deliver within a 2-Hr window. Cutoff time Mon-Fri 4:00 P.M.
- **4Hr.**....Pickup and deliver within a 4-hr window. Cutoff Time Mon-Fri 1:00 P.M.
- <u>6Hr</u>.....Pickup and deliver within a 6-Hr window. Cutoff time Mon-Fri 11:00 A.M.
- Overnight....Pickup and deliver by 5:00 P.M. the following business day Cutoff time: Mon -Fr 3:00 P.M.
- Weekend/After Hours: Direct Service Mon-Fri 5:00 P.M. to 8:00 A.M. Sat, Sun (Fri 12:00 to Mon 8:00 A.M.

Sample Pricing	Ovrnite	6Hr	4Hr	2Hr	Direct
Santa Clara to San Francisco	\$57.75	\$83.39	\$84.07	\$94.85	\$106.05
Palo Alto to San Jose	\$20.48	\$28.14	\$32.62	\$34.66	\$38.33
Sunnyvale to Hayward	\$25.94	\$38.68	\$45.89	\$57.36	\$62.12

Office 408-980-9400 Fax 408-899-5154 Email: orders.faultline@gmail.com Web www.Faultline-Express.com